



FORM FOR EXERCISING THE RIGHT OF WITHDRAWAL FROM THE CONTRACT

Please fill in this form and enclose it in the package

Right of withdrawal

For contracts concluded at a distance or away from business premises, the consumer has the right to withdraw from the contract within 14 calendar days without giving any reason.

The withdrawal period expires 14 days from the day on which the consumer, or a third party other than the carrier and designated by the consumer, acquires actual possession of the goods. The only cost borne by the consumer in connection with withdrawal from the contract is the direct cost of returning the goods. The consumer may send the withdrawal notice or notice of intended return of the goods to team@earth-flow.net, after which they have 14 days to send the package to: Earth Flow (Bandos d.o.o.), Ljubljanska cesta 79, 3000 Celje, Slovenia. The buyer may also send the package directly to the above address, without prior email notice, within 14 days of receiving the goods. For this purpose, the consumer must use this form. The notice of exercising the right of withdrawal is considered timely if it is sent before the expiry of the 14-day withdrawal period.

Effects of withdrawal from the contract

If the consumer withdraws from the contract, Bandos d.o.o. will refund all payments received no later than 14 days from the day it receives the withdrawal statement. The direct cost of returning the goods is borne by the consumer, who must return the goods no later than 14 days from the day on which they notified the company of the withdrawal from the contract. Bandos d.o.o. may withhold the refund of payments received until it has received the returned goods or until the consumer provides proof that the goods have been sent back.

WITHDRAWAL FORM

Consumer's full name: _____

Consumer's address: _____

Consumer's country: _____

Phone number or e-mail: _____

Order number (received by e-mail): _____

I hereby inform you that I withdraw from the contract for the following products (state the product name and quantity):

The refund should be made by bank transfer to bank account no. _____, held at _____ bank. In the case of payment by card or PayPal, the refund will be made to the same payment method.

Notes:

Date and customer's signature: _____